



# SANCTUARY RV RESORT

[www.sanctuaryrvresort.com](http://www.sanctuaryrvresort.com)



13660 Bonita Beach Road SE, Bonita Springs, FL 34135 • 239.495.9700

## RULES & REGULATIONS

Be informed and enjoy your stay. Please read the terms & conditions carefully. You will be required to sign this to indicate your understanding.

### Cancellation Policy

Out of season cancellations on or within 30 days of arrival will result in a nonrefundable deposit. Cancellation of 31 days or more from date of arrival will be fully refundable. In season cancellations on or within 60 days of arrival will result in a nonrefundable deposit. Cancellation of 61 days or more from date of arrival will be fully refundable **No refunds shall be given once stay commences. No monies will be credited to future reservations if departure is earlier than scheduled.** Deposits will be applied to the final month of stay.

### Payments

**Rent is due on the FIRST of every month!** Cash, Checks, Travelers Checks, Mastercard, Visa, Discover (Payments must be made in USD) Returned Checks will be charged a \$50 administration fee. In season stays of 3 months or more must be paid prior to or upon arrival.

### Check-in/Check-out

Check-in is at 1pm and Check-out is at 11am. Check-out must be conducted at the front desk for any return of equipment and/or refund of deposit on such equipment if applicable. Gate codes will be given at check-in within normal operating hours. For the security and privacy of all guests, please do not distribute the gate codes.

### Electric

Electricity will be included in stays of 14 days or less. Consecutive stays of 15 days or more will be responsible for metered electric at current FPL rates. Electricity is billed through Sanctuary. Delinquent payments for electric bills will be charged to the card on file.

### Guest Policy

Additional guests per site are an extra charge for length of stay. Guests should not exceed 4 adults per site. Children under 18 are free. Please notify the front desk upon check-in to reserve overnight guests and register vehicles. Sanctuary RV is a gated resort and requires a code to enter. Visitors must also be checked in at the front desk and park in designated parking spots. Guests must obtain a visitor's pass from the welcome center upon arrival.

### Event Room

The clubhouse event room may be reserved by guests for private use. Reservations must be done through the office and approved by management. If not in use, the event room is first come first serve for on-site guests only. Guests are responsible for the overall care and cleanliness of the event room and its furniture if used. Management reserves the right to withhold the event space for park events and activities.

### Resort Care

Quiet time at each site and common areas, such as the Pool and The Green, is from 10pm to 8am. Smoking is NOT permitted at the common areas, including the Pool, The Green, and Outdoor Café areas. Garbage can be brought to the

Trash Enclosure at the front of the park at any time. Pool hours are dawn to dusk. The pool is not attended by lifeguards. Use of pool is at your own risk. Children under 14 must be accompanied by an adult who must supervise them at all times. Additional rules are posted at the pool. Laundry machines are not coin operated. Contact the front desk for payment and usage information.

## **Sites**

The park's speed limit is 7mph. Parking for each site is for one RV/Motorhome and one car/truck. Any extra vehicles must be approved and checked in at the Front Desk. Trailers, car haulers, tow dollies and boats are not permitted on RV sites. Storage is available at an additional fee for current guests only. Storage fees are based on length of stay. Storage space is limited, if no space is available, guests are responsible for off-site storage. See the front desk for further details. Any vehicle or storage trailers not approved by the front desk will be towed at the owner's expense. Sites must be kept tidy. No excessive accumulation of personal property outside of the RV. Absolutely no clothes lines strung between trees or RV's. Clothes lines that are accordion style attached to the rear of the RV are permitted as well as bicycles, and golf carts. Kayaks and Canoes may be stored under RV. Selling items or services at sites is not permitted.

Screen enclosures are permitted on sites as long as they are in good condition and are contained on site. Sleeping tents must be approved by the front desk. Attended fire pits are also permitted on sites. All RV's must be 27' feet or longer, big rigs welcome. Any RV's 10yrs or older must be approved by management. Van/truck campers are not allowed during season. Primitive camping is not permitted. Spray washing RV's is not permitted at sites. Mobile washers are permitted. The Lee County Health Department requires that all RV's use a white hose for a drinking water connection and a blue/green/brown sewer connection hose. Any hose coming from water service must have an anti-siphon vacuum breaker installed on **both** sides of a "Y" splitter by order of the State of Florida. No Spray Nozzles allowed. Improper sewer connections and/or waste hook-ups must be fixed within 24 hours of Warning. Sewer lines must be free of cracks or breaks. Taping is not permitted. Sewer lines must fit snugly into sewer connection, no rocks or weights on sewerlines.

## **Pet Policy**

Sanctuary RV is a pet friendly resort, however, certain breeds of dogs (including but not limited to Doberman Pinschers, Rottweilers, Chows and Pitbulls or any mix thereof) are not permitted due to size and/or aggressive behavior. NO EXCEPTIONS! For small pets (up to 25lbs) there is a shaded fenced area adjacent to the laundry building. For large pets, an Off Leash area to play is located near the front of the resort. Both areas require pet owners to stay with your pets. While in the park, pet owners are allowed to walk their pets on a leash. Cleaning up after pets is a must! Sanctuary has multiple pet waste stations located around the park. The only area that pets are prohibited is in the laundry facility, pool area, and golf green. See the front desk for local pet boarding and grooming businesses.

• I agree to pick up after my pet(s) and to keep them on a leash except for the off-leash areas. If any pet waste is not picked-up, ONE warning will be issued. Acts of aggression by pets will result in dismissal of the pet. If other problems occur, management may ask that pets leave the premises and no refunds (before or after stay) will be provided. \_\_\_\_\_

## **Photo Release**

I hereby authorize Sanctuary RV Resort to publish photographs taken of me during the 2019-2020 season, and my name and likeness, for use in the Sanctuary RV Resort's print, online and video-based marketing materials, as well as other company publications. I hereby release and hold harmless Sanctuary RV Resort from any reasonable expectation of privacy or confidentiality associated with the images specified above. I further acknowledge that my participation is voluntary and that I will not receive financial compensation of any type associated with the taking or publication of these photographs or participation in company marketing materials or other company publications. I acknowledge and agree that publication of said photos confers no rights of ownership or royalties whatsoever. \_\_\_\_\_

I hereby authorize Sanctuary RV Resort to utilize any photos about the Resort that I post on Social Media (Facebook and Instagram) by including this Hashtag: #MySanctuaryRV

# Waiver of Liability Sanctuary RV Resort / Sanctuary Cafe

## Waiver of Liability and Hold Harmless Agreement

1. I hereby release, waive, discharge, and covenant not to sue Sanctuary RV Resort / Sanctuary Cafe, their officers, agents, or employees (herein referred to as releases) from any and all liability, claims, demands, actions, and causes of action sustained by me, or to any property belonging to me, while participating in such activity, while in, on or upon the premises where the activities are being conducted, REGARDLESS OF WHETHER SUCH LOSS IS CAUSED BY THE NEGLIGENCE OF THE RELEASEES or otherwise and regardless of whether such liability arises in tort, contract, strict liability or otherwise, to the fullest extent allowed by law.

2. I am fully aware of the risks and hazards connected with the activities of parking an RV on one of our sites, and I am aware that such activities include the risk of injury and even death, and I hereby elect to voluntarily participate in said activities, knowing that the activities may be hazardous to my property and me. I understand that Sanctuary RV Resort / Sanctuary Cafe does not require me to participate in this activity. I voluntarily assume full responsibility for any risks of loss, property damage owned by me, as a result of being engaged in such as activities, WHETHER CAUSED BY THE NEGLIGENCE OF RELEASEES or otherwise, to the fullest extent allowed by law.

3. I further hereby AGREE TO INDEMNIFY AND HOLD HARMLESS the REALEASEES from any loss, liability, damage, or costs, including court costs and attorney's fees that Releases may incur due to my participation in said activities, WHETHER CAUSED BY NEGLIGENCE OF RELEASEES or otherwise, to the fullest extent allowed by law.

4. It is my express intent that this Waiver and Hold Harmless Agreement shall bind the members of my family and spouse, if I am alive, and my heirs, assigns and personal representative, if I am deceased, and shall be deemed as a RELEASE, WAIVER, DISCHARGE, AND CONVENANT NOT TO SUE the above named RELEASEEES. I hereby further agree that this Waiver of Liability and Hold Harmless Agreement shall be construed in accordance with the laws of the State of Florida that any mediation, suit, or other proceeding much be files or entered into only in Florida and the federal or state courts of Florida. Any portion of this document deemed unlawful or unenforceable is servable and shall be stricken without any effect on the enforceability of the remaining provisions. I HEREBY CERTIFY that I have RV or trailer insurance coverage.

### Extreme Weather Waiver

Sanctuary RV Resort will provide a full refund of the deposit and the prepaid amounts for the stay (if applicable) in the event of a hurricane, extreme weather situation, or act of God. This waiver acknowledges that Sanctuary RV Resort is not responsible for any damages to the guests' property in the form of, but not limited to: vehicles, trailers, RVs, motorhomes, or personal property of any kind. Damage incurred from natural resources, such as tree branches, wind or rain damage, is not the responsibility of Sanctuary RV Resort. This waiver also acknowledges that the guests agree to evacuate in the case of a state or county mandated evacuation. All prepaid amounts will be refunded for the days that the guests have not stayed within the Sanctuary RV Resort. In addition, no future payments will be due for the stay.

IN SIGNING THIS AGREEMENT, I ACKNOWLEDGE AND REPRESENT THAT I have read the foregoing Wavier of Liability and Hold Harmless Agreement, understand it and sign it voluntarily as my own free act and deed; no oral representations, statements or inducements, apart from the foregoing written agreement, have been made; I am at least eighteen (18) years of age and fully competent; and I execute this Agreement for full, adequate and complete consideration fully intending to be bound by same.

I acknowledge that delinquent payments will be charged a late fee of \$75 after 3 days.

I acknowledge that Electric is billed separately (based on current FPL rates) and will pay the designated amount. I also acknowledge that NO refunds will be given once my stay commences if my departure date is earlier than scheduled. \_\_\_\_\_

Check-in Date \_\_\_\_\_ Check-out Date \_\_\_\_\_

Print Name \_\_\_\_\_ DOB \_\_\_\_\_